STATE OF IDAHO

BUREAU OF OCCUPATIONAL LICENSES

PO Box 83720
Boise, Idaho 83720-0063
(208) 334-3233
FAX (208) 334-3945
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SERVICE SURVEY

You recently requested information from the Idaho Bureau of Occupational Licenses. In order for us to improve our service and increase the quality of information we provide, please take a few moments to answer the following questions. Just check the appropriate boxes and return the survey to:

IBOL SURVEY
700 West State, PO Box 83720
Boise, Idaho 83720-0063

Was your request made by: [ ] telephone [ ] mail [ ] e-mail [ ] fax [ ] in person

Were you treated in a friendly and courteous manner? [ ] yes [ ] no

Was your request handled in a timely manner? [ ] yes [ ] no

Did you receive the requested or appropriate information? [ ] yes [ ] no

Did you have to deal with more than one person in this office? [ ] yes [ ] no

If "yes" how many? [ ] 1-2 [ ] 3-4 [ ] 4-more

Please rate the persons you dealt with by checking the appropriate box. If possible, list the names of those you dealt with.

Position	Name	poor	fair	good	very good	excellent
Receptionist	_____	[ ]	[ ]	[ ]	[ ]	[ ]
Secretary	_____	[ ]	[ ]	[ ]	[ ]	[ ]
Secretary	_____	[ ]	[ ]	[ ]	[ ]	[ ]
Investigator	_____	[ ]	[ ]	[ ]	[ ]	[ ]
Chief Investigator	_____	[ ]	[ ]	[ ]	[ ]	[ ]
Deputy Bureau chief	_____	[ ]	[ ]	[ ]	[ ]	[ ]
Bureau chief	_____	[ ]	[ ]	[ ]	[ ]	[ ]

Your additional comments are appreciated: _____

_____

_____

_____

_____

In order for us to follow-up, please include your name & address. Thank you. _____

_____

BOL-SUR#2-11/10

Striving to exceed the expectations of those we serve.