

IBOL COMPLAINT MEMORANDUM

DATE: February 6, 2012
TO: Idaho Board of Cosmetology
SUBJECT: Investigative Report

Fiscal Year 2012 (to date)

Total Complaints received	95
Status:	
Closed by Board action	5
Closed following disciplinary action	6
Pending Legal Review	2
Pending IBOL disciplinary action	36
Remaining under investigation	32
Awaiting Board determination	14
 Inspections 1652	
Attempted 570	
Completed 1082	

Fiscal Year 2011

Total Complaints received	269
Status:	
Closed by Board action	79
Closed following disciplinary action	114
Pending Legal Review	39
Pending IBOL disciplinary action	15
Remaining under investigation	14
Awaiting Board determination	8
 Inspections 2991	
Attempted 1154	
Completed 1837	

Fiscal Year 2010

Total Complaints received	290
Status:	
Closed by Board action	105
Closed following disciplinary action	135
Pending Legal Review	43
Pending IBOL disciplinary action	4
Awaiting Board determination	3

Inspections 2779
 Attempted 1028
 Completed 1751

Fiscal Year 2009

Total Complaints received	123
Status:	
Closed by Board action	56
Closed following disciplinary action	62
Pending Legal Review	5

Inspections 1246
 Attempted 444
 Completed 802